## **Telestream**<sup>™</sup>

### System Requirements

Voyager Fleet Systems



The system requirements detailed in this document acknowledges currently marketed hardware. These recommendations are to be used as a general guideline for configuration. It is best to contact Voyager Fleet Systems if you have any questions regarding existing hardware.

The Telestream™ solution is a Microsoft Access™ Executable application. If you have Microsoft Access version 2000, XP or 2003 you do not need to install additional software. Telestream™ will run under your Microsoft Access installation. This will make your set-up very easy. Voyager will send you a file via e-mail and you can begin sending in transactions. For sites that do not have Microsoft Access, Voyager Fleet Systems will provide an installation disk for a full system installation.

## Workstation(s)

Windows 98, 2000, XP Workstation Professional

- SVGA Monitor (1024x768 or greater)
- · DVD-ROM or CD-ROM Drive
- Intel<sup>™</sup> Pentium Processor (1 GHz or greater)
- · 256 MB RAM or greater
- · IDE Hard Drive
- · Microsoft Outlook or Outlook Express email client.

Physical Disk - 100 MB Client Installation

#### Other Considerations

### Network Security

Protecting your database from unauthorized access requires a secure network. This includes a properly installed and configured firewall, application of Windows Service Packs, Hot Fixes, user passwords and access policies and periodic review of security log files.

# Memory Requirements

Telestream<sup>™</sup> requires adequate RAM in the Server and Client. Do not rely on virtual memory as performance can be decreased. Additional memory may be required as the number of users and size of the Telestream<sup>™</sup> database increases.

## **Network Requirements**

- · 100 MB network infrastructure
- · Telestream™ uses a TCP/IP network protocol for FTP data transfer. TCP/IP must be installed and properly configured.

## Customization

Custom Development Services can create custom documents, or you may customize your own reporting with any application that is Microsoft Access™ compliant. Customization includes but is not limited to logos and other graphics, custom report formats, auxiliary forms, special stationery and continuous forms.

